

Symphony Village CERT Communication Tree

1	John & Cathy Olson 443-262-8458 410-591-4767 (J) 410-591-4995 (C)				
2	Dale & Linda Butler 410-507-1428 443-262-8472	Tegan Baumann 443-253-5810	Jay & Amy Landen 301-651-9423 301-518-1098	Debi Wells 443-262-8248 410-703-6702	Mary Colling-Officer 410-227-5756
3	Margaret Goldsberry 410-827-7830 443-362-8531	Steve Quigley 410-758-6775 845-527-5524	Lauren Rose 443-262-8238 301-922-8084	Eileen Rowley 703-946-1075	Larry Balducci 301-648-2848 443-262-8721
	Paul Gerhardt 410-758-4996 443-533-7075	Mary Jo Volpicelli 401-374-6987	John & Andrea Parham 443-262-8477	Dennis & Kathryn Marchi 410-365-6127 410-703-7609	Scott Page 410-758-2985 302-236-0907
	Rowan Perkins 410-304-2304 410-804-5752	Tom & Rose Clark 410-758-3849 240-417-7727(R) 443-262-2969(T)	Steve Guy 301-641-8728	Royce & Amy Holm 410-241-6156 (R) 410-241-6157 (A)	George Drake 410-758-8266 443-988-8803

Sample Script

1. Hello. This is [your name] from SV CERT
2. There is an emergency at [location and/or address]
3. We have been called by [initiating organization] to respond immediately
4. There are [approximate number] people hurt
5. The cause of the emergency is [describe emergency briefly]
6. Bring your CERT gear (vest, helmet, backpack, CERT ID, communication device) and meet at the staging area that is located at [give full description]
7. [List any other pertinent information]

Communications Tree Instructions

1	SV CERT Coordinator calls Steering Group members in section 2	
2	Steering Group members in section 2 call everyone in their column in section 3	
3	If possible, members respond to call as instructed	
4	Be succinct/timely in your message	Identify yourself, type of emergency, time & place to deploy
	No Response	If you get voice mail, leave a brief message then call again on the alternate number
	No Contact Made	Keep note of anyone who does not call back (or does not report for action/assignment)